

Stations with JAPAN RAIL PASS exchange offices

Station	Office	Service Hours	Days Closed
Kushiro	Travel Service Center	10:00-18:00	None
Obihiro	Travel Service Center	9:00-17:00	None
Asahikawa	Travel Service Center	9:30-17:30	None
Sapporo	JR Information Desk Travel Service Center (East) Travel Service Center (South)	8:30-19:00 10:00-19:30 10:00-20:00	None
New-Chitose Airport	Ticket Office	8:30-21:00	None
Hakodate	Travel Service Center	10:00-19:00	None
Aomori	Travel Service Center	10:00-18:00	None
Hachinohe	Travel Service Center	10:00-17:30	None
Akita	Travel Service Center	10:30-18:00	None
Sendai	Travel Service Center	10:00-19:00	None
Yamagata	Travel Service Center	10:00-18:00	None
Fukushima	Travel Service Center	10:30-19:00	None
Niigata	Travel Service Center	10:00-19:00	None
Nagano	Travel Service Center	10:00-19:00	None
Narita Airport *Terminal 1	Travel Service Center Ticket Office	9:30-19:00 6:30-9:30, 19:00-21:45	None
Narita Airport *Terminal 2	Travel Service Center Ticket Office	10:30-20:00 6:30-10:30, 20:00-21:45	None
Tokyo	JAPAN RAIL PASS Exchange Corner (Yaesu North)	7:30-20:30	None
	Ticket Office(JR Central Yaesu Central)	5:30-22:45	
Ueno	Travel Service Center	10:30-20:00	None
Shinjuku	Information Center(South gate) Travel Service Center(East)	9:00-19:00 9:30-20:00	None
Shibuya	Information Center(South)	10:00-18:30	None
Ikebukuro	Information Center(Central passage)	9:30-18:00	None
Shinagawa	Information Center(Central gate) Ticket Office(JR Central)	9:00-19:00 5:45-22:55	None
Yokohama	Travel Service Center	11:00-20:00	None
Shin-Yokohama	Ticket Office(JR Central)	5:30-23:00	None
Odawara	Ticket Office(JR Central)	5:45-23:00	None
Mishima	Ticket Office(South)	6:15-23:00	None
Shizuoka	Ticket Office	5:00-23:05	None
Hamamatsu	Ticket Office	5:25-23:20	None
Nagoya	JAPAN RAIL PASS Exchange Corner	10:00-19:00	None
	Ticket Office	4:50-10:00, 19:00-24:20	
Kanazawa	Ticket Office	5:00-23:00	None
Kyoto	Ticket Office(Central gate)	5:30-23:00	None
Shin-osaka	Ticket Office(Central gate)	5:30-23:10	None
Osaka	Ticket Office	5:30-23:00	None
Kansai Airport	Ticket Office	5:30-23:00	None
Sannomiya	Ticket Office(Central gate)	5:30-23:00	None
Okayama	Ticket Office	6:30-23:00	None
Matsue	Ticket Office	4:50-21:30	None
Hiroshima	Ticket Office	5:00-24:00	None
Shimonoseki	Ticket Office	5:30-22:30	None
Takamatsu	Travel Service Center	10:00-18:00	None
Matsuyama	Travel Service Center	10:00-18:00	None
Tokushima	Travel Service Center	10:00-18:00	None
Kokura	Travel Service Center	10:00-19:00	None
Hakata	Travel Service Center	10:00-20:00	None
	Ticket Office(JR Kyushu)	5:30-10:00, 20:00-23:00	
Nagasaki	Travel Service Center	10:00-19:00	None
Kumamoto	Travel Service Center	10:00-19:00	None
Oita	Travel Service Center	10:00-19:00	None
Miyazaki	Travel Service Center	10:00-18:00	None
Kagoshima-Chūō	Travel Service Center	10:00-19:00	None

Note: Indicated Service hours are for weekdays. Hours vary among offices on weekends and holidays. Some Travel Service Centers are closed during the New Year holiday period. Offices and Service hours are subject to change or discontinuation without notice.