

Notes regarding use

■ To use a train or car not within the validity range of a JAPAN RAIL PASS

1. If you have an Ordinary-type JAPAN RAIL PASS and want to use a Green Car seat, you must pay the Green Car charge and the associated limited express or ordinary express charge.
2. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use an ordinary private compartment on a Shinkansen or a limited express train, you must pay the Shinkansen or limited express charge.
3. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use a Green private compartment on a Shinkansen or a limited express train, you must pay the Shinkansen or limited express charge in addition to the Green private compartment charge.
Note that if you use a Green or ordinary private compartment and there are fewer persons than the specified number for that compartment, you must pay children's fares and charges for the number of persons less than this specified number in addition to the charges described above. However 1- or 2-person occupancy of a private compartment is not available on the Sanyo Shinkansen trains.
4. If you have a Green- or Ordinary-type JAPAN RAIL PASS and want to use a berth on a limited express or ordinary express sleeping car, you must pay the limited express or ordinary express charge in addition to the berth charge. Moreover, if you travel on a sleeping car that passes through Morioka to Hachinohe, you must pay on board the basic fares for the two local sections traveled over: IGR Iwate Ginga Railway (Morioka ·Metoki) and Aoimori Railway (Metoki ·Hachinohe).
5. If you travel overnight on the last day your pass is valid, the basic fare will be covered as far as you travel, including train changes, until you first exit a station. However, surcharges are only covered for the train on which you were riding past midnight on the final day your pass was valid.
6. If you have a Green-type JAPAN RAIL PASS and choose to use an ordinary seat, you cannot receive a refund of the price difference between a Green Car seat and an ordinary car seat.
7. When reserved seats are full, you should use a non-reserved seat. Also in this case, no refund can be made of the price difference between a reserved and a non-reserved seat.
8. **The JAPAN RAIL PASS is not valid for any seats, reserved or non-reserved, on "NOZOMI" trains on the Tokaido and Sanyo Shinkansen lines. If you use a "NOZOMI," you must pay the basic fare and the limited express charge, and for a Green Car the Green Car surcharge.**

■ Other usage conditions

1. Use of a JAPAN RAIL PASS is strictly limited to the signer (hereafter "you") only.
2. **You should carry your passport during travel, and be prepared to show it if requested.**
3. **Refund of Exchange Order or JAPAN RAIL PASS**
 - An Exchange Order that has not been turned in for a JAPAN RAIL PASS can be returned to the office where it was purchased for a refund, within one year of the date of issue. In such case a handling fee and communication fee will be subtracted from the refund.
 - After an Exchange Order is turned in for a JAPAN RAIL PASS, the PASS can be turned in at any JAPAN RAIL PASS exchange office for a refund if this is done before the starting date for the use of the PASS. (Ten percent of the yen price of the PASS will be charged as a handling fee.)
 - No refund can be made for any reason on or after the stamped First Date.
 - Also no refund or extension of the validity period can be made in the event of train non-operation, delay, or the like.
4. **Neither an Exchange Order nor a JAPAN RAIL PASS can be reissued if lost or stolen.**
5. These and other usage conditions follow the Japan Railways Group passenger transportation regulations and Japanese laws. The validity of an Exchange Order, however, shall follow the stipulations and regulations of the company that issued the Exchange Order.